C:\Users\lynne\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\5QCX6MIF\MC900272402[1].wmf

Complaints Procedure

Little Acorns aim is that all children, parents, carers and staff work together to have a happy safe environment.

If you have any complaints please speak to a member of staff and they will do their best to solve and help you with the problem.

If you feel that it had not been dealt with it the way you liked please speak to a senior member of staff:

Deputies: Sarah Carter or Sue Creamer.

Manager: Lynne White.

If you feel that your complaint has not been solved to your satisfaction, please put your complaint in writing making sure you date it. Your complaint will be dealy with in 28 days.

If you are unhappy about the way your complaint has been dealt with please write of telephone:

OFSTED

3rd Floor

Royal Exchange Building

St Annes Square

Manchester

MZ 7LA

General: 0300 123 1231

Complaints: 0300 123 4666